

MANWAH CARE SERVICE AGREEMENT

Between Manwah USA Inc. and Consumers in the United States and Canada

This Service Agreement ("Agreement") is entered into between **Manwah USA Inc.** ("Manwah," "we," or "us") and the consumer ("you" or "Customer") purchasing Manwah's 3D Immersive Sound System or other eligible products and enrolling in the ManwahCare.com service program ("Service Plan").

1. Scope of Services

Under this Agreement, Manwah agrees to provide the following after-sales services for eligible products purchased by Customers in the United States and Canada:

- **Telephone Troubleshooting:** Access to qualified technicians for remote diagnosis and troubleshooting of product issues via telephone support.
 - **On-Site Service:** If telephone troubleshooting does not resolve the issue, a qualified technician will visit the Customer's location to repair or replace defective parts at no additional labor cost.
 - **Coverage Period:**
 - Initial complimentary coverage period of **six (6) months** from the product purchase date.
 - After expiration of the complimentary period, the Service Plan is renewable for up to **three (3) additional six-month periods** (totaling 24 months coverage).
 - Each renewal period is available for a fee of **ninety-nine U.S. dollars (USD \$99.00)**.
 - **Included Services:** Troubleshooting support, parts, and labor required for repair or replacement of defective components of the Manwah 3D Immersive Sound System.
-

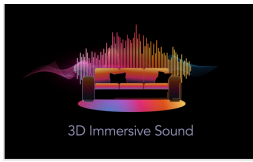
2. Exclusions

This Service Plan does **not** cover the following:

- Damage or malfunctions resulting from **use, abuse, neglect, misuse, unauthorized modifications, or repairs.**
- Issues arising from accidents, natural disasters, or external causes beyond normal product use.
- Any products or components not specifically part of the Manwah 3D Immersive Sound System covered by the plan.
- Transfer or resale of this Service Plan; the plan is **non-transferable** and applies only to the original purchaser.

Manwah USA Inc 210 E. Commerce Avenue (# C1258) - High Point, NC 27260

www.manwah.com



3. Customer Responsibilities

- Registration in the ManwahCare.com Service Plan must be completed within **30 days** of product purchase to be eligible for coverage.
- Customers must provide proof of purchase and cooperate with Manwah's technicians during troubleshooting and on-site service visits.
- Renewals must be paid timely to maintain uninterrupted service coverage beyond the complimentary period.

4. Limitation of Liability

Manwah's liability under this Agreement is limited to the repair or replacement of covered parts and labor as described. Manwah disclaims any liability for incidental, consequential, or indirect damages related to product use or service.

5. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of **North Carolina**, without regard to its conflict of laws principles.

6. Entire Agreement

This Agreement constitutes the entire understanding between the parties with respect to the ManwahCare.com Service Plan and supersedes all prior agreements or understandings, whether written or oral.

7. Contact Information

For service, support, or inquiries related to this Agreement, please contact:

Manwah USA Inc. Customer Support

Email: manwahcare@manwah.com

Phone: 1-833-520-4083

Website: www.manwahcare.com

By enrolling in the ManwahCare.com Service Plan, you acknowledge that you have read, understood, and agreed to the terms and conditions outlined in this Agreement.

Manwah USA Inc 210 E. Commerce Avenue (# C1258) - High Point, NC 27260

www.manwah.com